

PRIORITY 6: PERSONAL GROWTH AND ENRICHMENT OF THE INDIVIDUAL
Goal 1 - Coordinate Delivery of Human Services

ITEM LEAD	IMPLEMENTATION STRATEGIES	FISCAL YEARS				
		2000- 01	2001- 02	2002- 03	2003- 04	2004- 05
1-CS	Determine unmet senior needs.	✓	✓	✓		
	<p><i>STATUS: 01 - Task started by Senior Task Force expected to be expanded by Senior Coordinator in FY 01-02.</i></p> <p><i>02 - A Human Services Needs Survey will be conducted to access service priorities as required by the Town's General Plan, Human Services element.</i></p> <p><i>03 - A Human Services Needs Survey instrument has been drafted. Survey implementation will take place in January, 2003. . Focus groups may be held after the survey, to follow up on specific points of interest arising from the survey results.</i></p>					
2-CS	Serve as community liaison for human service agencies.	✓	✓	✓	✓	✓
	<p><i>STATUS: 01 - Staff is currently striving to achieve this strategy.</i></p> <p><i>02 - The Community Services Department acts as a community liaison for human service agencies in a number of ways, including: providing information and referrals, acting as a clearinghouse of human services information, and providing grant funds.</i></p> <p><i>03 - No change.</i></p>					
3-CS	Serve as community liaison for art organizations.	✓	✓	✓	✓	✓
	<p><i>STATUS: 01 - Staff is currently striving to achieve this strategy.</i></p> <p><i>02 - The Community Services Department acts as a community liaison for arts organizations in a number of ways, including: providing information and referrals, acting as a clearinghouse of local art information, and providing grant funds.</i></p> <p><i>03 - No change.</i></p>					

ITEM LEAD	IMPLEMENTATION STRATEGIES	FISCAL YEARS				
		2000- 01	2001- 02	2002- 03	2003- 04	2004- 05
4-CS	Provide information and referral and technical assistance to non-profits serving Town residents	✓	✓	✓	✓	✓
	STATUS: 01 - Staff is currently striving to achieve this strategy. 02 - Staff provides referrals and assistance to local non-profits as needed, through the granting and reporting process. 03 - Staff continues to provide referrals and technical assistance to local non-profits through the annual granting and reporting process. Non-profits also participate in Project Matchmaker, an annual networking event. The Town's Volunteer Services Coordinator makes volunteer referrals to local non-profits as appropriate.					
5-CS	Determine unmet youth needs.		✓			
	STATUS: 01 - Community Services Commission will undertake in FY 01-02. 02 - A Human Services Needs Survey will be conducted to assess service priorities as required by the Town's General Plan, Human Services element. 03 - A Human Services Needs Survey instrument has been drafted. Survey implementation will take place in January, 2003. . Focus groups may be held after the survey, to follow up on specific points of interest arising from the survey results.					
6-CS	Implement Senior Task Force recommendations.		✓	✓		
	STATUS: 01 - Expect to hire Senior Coordinator and contract for case management services FY 00-01. Funding for Neighborhood Center improvements will be sought in next year's budget. 02 - A full-time Senior Coordinator has been hired, and case management services contracted for. Cosmetic changes have been made to the Senior Center, to make it more attractive to seniors. An ADA-compliant front entry will be installed in January 2002. 03 - An ADA-compliant front entry has been installed in the Neighborhood Center building, to the delight of Senior Center customers. The Senior Coordinator created a number of new and successful programs for seniors, including monthly movie afternoons, quarterly dances, and free haircuts for needy seniors. In addition, a Senior Center newsletter is produced six times per year, and distributed to local seniors.					

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		2000- 01	2001- 02	2002- 03	2003- 04	2004- 05
7-CS	Inventory community services. STATUS: 01 - Los Gatos Community Foundation Resource Directory to be published February 2001. 02 - The Human Services Need Survey will be conducted by June 2002. 03 - A Human Services Needs Survey instrument has been drafted; implementation will take place in January, 2003. Staff will also be working with the Los Gatos Community Foundation to update and distribute a Resource Directory in calendar year 2003.		✓		✓	
8-CS	Determine unmet human services needs. STATUS: 01 - Community Services Commission will undertake in FY 01-02. 02 - A Human Services Needs Survey will be conducted by June 2002. 03 - A Human Services Needs Survey instrument has been drafted. Survey implementation will take place in January, 2003. . Focus groups may be held after the survey, to follow up on specific points of interest arising from the survey results.		✓			
9-CS	Provide networking opportunities for non-profits and service/granting organizations. STATUS: 01 - Networking event (Project Matchmaker) to be held by February 28, 2001. 02 - Project Matchmaker is held annually. 03 - In February 2003, the fifth annual Project Matchmaker will be held at the Neighborhood Center. All local non-profits and service organizations are invited to this afternoon event. A written summary will be developed of all agency descriptions, needs, and resources, and distributed to all of the participants.	✓	✓	✓	✓	✓
10-PD	Coordinate drug-free community meetings. STATUS: 01 - The Police Department command staff meets monthly with representatives from each of the public schools, various service clubs, local churches, Community Against Substance Abuse, Parent Teacher Student Association, the Teen and Family Counseling Center, A Place for Teens, and a member of the Community Services Commission. 02 - No change. 03 - Department plans to develop this group into a more dynamic resource for community partnering opportunities.	✓	✓	✓	✓	✓

ITEM LEAD	IMPLEMENTATION STRATEGIES	FISCAL YEARS				
		2000- 01	2001- 02	2002- 03	2003- 04	2004- 05
11-CS	Provide at least one group volunteer opportunity.	✓	✓	✓	✓	✓
STATUS: 01 - Expect completion each fiscal year. 02 - A number of group volunteer opportunities were provided during the year, including the July 4 Community Event , in July 2001. On going effort. 03 - Several helpful and rewarding group volunteer opportunities were provided this year. For example, some 60 volunteers helped to complete the Main Street Bridge Mural, and 66 volunteers donated 524 hours for the Plaza Park Celebration. In April 2003, the Keep Los Gatos Beautiful campaign will provide a number of other group volunteer opportunities, including a cleanup of the Los Gatos Creek Trail, park cleanup projects as part of Adopt-a-Park, cleanup of the yards of local seniors's homes, and staffing of environmental information booths at the Farmers Market.						

PRIORITY 6: PERSONAL GROWTH AND ENRICHMENT OF THE INDIVIDUAL
Goal 2 - Provide quality Library Service relevant to the needs of the Community

ITEM LEAD	IMPLEMENTATION STRATEGIES	FISCAL YEARS				
		2000- 01	2001- 02	2002- 03	2003- 04	2004- 05
1-LIB	Collect and evaluate American Library Association outcome measures and fill rate surveys for public libraries annually.	✓	✓	✓	✓	✓
	STATUS: 01 - Output measurement remains a goal of the Library. 02 - No change. 03 - No change.					
2-LIB	Publicize library programs and services through the local newspaper, Town newsletter, the Library Website, flyers and brochures and speaking to groups and organizations.	✓	✓	✓	✓	✓
	STATUS: 01 - All of these publicity efforts are ongoing. 02 - No change. 03 - No change.					
3-LIB	Evaluate reference materials available electronically in lieu of print.	✓	✓	✓	✓	✓
	STATUS: 01 - Evaluation of electronic reference resources available in lieu of print is ongoing. 02 - No change. 03 - No change.					